

Attachment 1: Impf-Guides training programme, course content and lecturers

Time	Topic	Content	Lecturers
9:30	Welcome		City of Munich Health Department Dean of Studies in Human Medicine at LMU Munich
9:40	Introducing the project	<ul style="list-style-type: none"> - Project aim: Increase willingness to be vaccinated - Data: Vaccination rates in Munich - Target group of project - Role definition of the <i>Impf-Guides</i>: Field consultants and coordination of mobile vaccination campaigns - Structure and organisation of the consulting teams - Exemplary procedure in the city district: Preparation phase (e.g. field exploration), implementation phase in the city district (consulting and advertising for mobile vaccination campaigns and support in carrying out these campaigns) - Materials for the <i>Impf-Guides</i> <ul style="list-style-type: none"> o Backpacks o Multilingual flyers o Letter of authorisation as "ID" o Information folder with important phone numbers and additional multilingual information material 	City of Munich Health Department
10:00	City districts	<ul style="list-style-type: none"> - Definition of city districts (increased infection rates and social challenges, e.g. number of social welfare recipients, proportion of migrants) - Geographical location of the selected city districts - Profiles of the selected city districts 	City of Munich Health Department
10:20	Opportunities for conversation in public spaces	<ul style="list-style-type: none"> - Planning the consultancy assignment - Attitude as an <i>Impf-Guide</i> - At the location, e.g. tandem check (do we know what to do?) - During the assignment, e.g. setting and approach - After the assignment, e.g. evaluation of the conversation 	AKIM conflict management program of the City of Munich

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11:00	Break		
11:15	Coronavirus vaccinations: implementation in Munich	<ul style="list-style-type: none"> - Concept and locations of vaccination centres - Vaccination teams - Mobile vaccination campaigns - Available vaccines - Vaccination figures per calendar week 	Munich vaccination centre, Aicher Group
11:45	Vaccination myths versus vaccination facts	<ul style="list-style-type: none"> - Reasons for vaccine hesitancy - Conversation techniques that promote vaccination - How do vaccines work? - Evidence-based sources on the topic of vaccination (e.g. BZgA, IQWiG) - Herd immunity - 13 coronavirus vaccination myths fact-checked - Dealing with vaccination myths in conversation - RKI Epidemiologisches Bulletin on vaccination recommendations 	Munich vaccination centre, Aicher Group
12:30	Lunch		
13:30	Communication and de-escalation training	<ul style="list-style-type: none"> - Communication models & examples of practical application <ul style="list-style-type: none"> o Schulz von Thun o interculturality o B.I.B. model o Iceberg model - Recommended action in conflict-ridden/challenging situations - Exercise in small groups + debriefing - De-escalation & self-defence <ul style="list-style-type: none"> o Breakwell's phase model o Self-defence § 32 STGB 	Anti-aggression trainer as well as members of the Institute of Medical Education (DAM) at LMU Munich
16:30	Course completion & evaluation		Dean of Studies in Human Medicine at LMU Munich